



NGÂN HÀNG LIÊN DOANH VIỆT - NGA

Kết nối thành công – Đồng hành phát triển

SERVICE TARIFF OF INTERNET BANKING FOR INDIVIDUAL CUSTOMER

CODE	No	TYPE OF TRANSACTION	SCHEDULE OF FEES (Excluded VAT)
	A	REGISTRATION SERVICE FEES	
CN-IB01	I	Registration fee	Free
	II	Service fees	
CN-IB02	1	Non-Financial package	Free
CN-IB03	2	Financial package	Free
	III	Fees of providing security equipment	
CN-IB04	1	- SMS OTP	Free
CN-IB05	2	- Token (VND/equipment)	VND 240,000 /equipment
CN-IB06	B	ANNUAL FEES	The 1st year: free From 2nd year: VND 50,000 per year
	C	INFORMATION AMENDMENT/ ADDITION FEES	
CN-IB07	I	Fee of change the security package (SMS, Token) (/time)	Free
CN-IB08	II	Fee of security equipment	VND 240,000
CN-IB09	III	Fee of service termination	Free
	D	TRANSACTION FEES	
CN-	I	Within VRB's network	Free

IB10			
CN-IB11	II	Domestic remittance outside VRB's network	Equal and below VND50 million: VND 8,000/transaction Over 50 million VND: 0.02% × amount of transaction
	III	Domestic Remittance for foreign currency outside VRB's network	
CN-IB12		From foreign currency accounts to equivalent foreign currency account	USD 2/transaction
	IV	International Remittance	
CN-IB14	1	Domestic fee is paid by the remitter (SHA)/beneficiary (BEN)	0.1%/transaction amount + swift fee Min USD 5 Max USD 100
CN-IB15	2	Domestic fee is paid by the remitter (OUR)	Fee SHA + USD 25
CN-IB16	3	Doing investigation, cancellation, or modification of international remittance as requested by the remitter	USD 5 + swift fee + Fees of foreign banks (if any) Min USD 10 Max USD 100
	4	Swift fee	
CN-IB17		- Swift fee for transferring money	USD 5
CN-IB18		- Other swift fee	Min USD 5 Max USD 50
CN-IB19	V	Transferring money to pay principle/interest for loans in VRB	Free
	E	TRACING AND COMPLAIN FEES	
CN-IB20	1	Fault belongs to the customer	VND 20,000/transaction
CN-IB21	2	Fault does not belong to the customer	Free

	F	ONLINE TOPUP	
CN-IB22		Topup MoMo wallet	Free
	G	24/7 MONEY TRANSFER	
CN-IB23		Fee of 24/7 money transfer	VND 8,000/ transaction

******* Notes:**

1. VAT is not included yet.
2. Transaction fees: collected automatically by the system when the transaction happens.
3. Limit for international remittance: negotiated basing on the request of the customer
4. VRB will not return the collect fees in case the customer cancels the remittance request or the remittance order cannot be processed because of errors which are not VRB's fault.
5. This fee might be changed without VRB's announcement except for cases that VRB and the customer have different agreement.
6. The fees are applied for both VND and USD transactions. For transactions of other currencies, the fees will be calculated automatically by VRB with the equivalent value of fees for USD.