



SERVICE TARIFF OF INTERNET BANKING FOR INDIVIDUAL CUSTOMER

Unit price: VND – This fee excludes VAT

Applying from June 1, 2020

No.	TYPE OF TRANSACTION	SCHEDULE OF FEES
A	REGISTRATION SERVICE FEES	
I	Registration fee	Free
II	Service fees	
1	Non-Financial package	Free
2	Financial package	Free
III	Fees of providing security equipment	
1	SMS Token	Free
2	Smart OTP	Free
3	Token (VND/equipment)	VND 240,000 /equipment
B	ANNUAL FEES	
1	Non-Financial package	Free
2	Financial package	- The 1st year: free - From 2nd year: VND 50,000 per year
C	INFORMATION AMENDMENT/ ADDITION FEES	
I	Fee of change the security package (SMS, Token) (/time)	Free
II	Fee of security equipment	VND 240,000
III	Fee of service termination	Free
D	TRANSACTION FEES	
I	Within VRB's network	Free
II	Domestic remittance outside VRB's network	

III	Money transfer 24/7	Equal and below VND50 million: VND 8,000/transaction Over 50 million VND: 0.02% × amount
IV	Domestic Remittance for foreign currency outside VRB's network	
	From foreign currency accounts to equivalent foreign currency account	USD 2/transaction
V	International Remittance	
1	Domestic fee is paid by the remitter (SHA)/beneficiary (BEN)	0.1%/transaction amount + swift fee
		Min USD 5
		Max USD 100
2	Domestic fee is paid by the remitter (OUR)	Fee SHA + USD 25
3	Doing investigation, cancellation, or modification of international remittance as requested by the remitter	USD 5 + swift fee + Fees of foreign banks (if any)
		Min USD 10
		Max USD 100
4	Swift fee	
	- Swift fee for transferring money	USD 5
	- Other swift fee	Min USD 5
		Max USD 50
VI	Transferring money to pay principle/interest for loans in VRB	Free
VII	SMS service fee to notify account balance changes and SMS Token	Free
E	TRACING AND COMPLAIN FEES	
1	Fault belongs to the customer	VND 20,000/transaction
2	Fault does not belong to the customer	Free

F	ONLINE TOPUP	
1	Topup MoMo wallet	Free
2	Billing services (more than 100 services)	Free

*** Notes:**

1. VAT is not included yet.
2. Transaction fees: collected automatically by the system when the transaction happens.
3. Limit for international remittance: negotiated basing on the request of the customer
4. VRB will not return the collect fees in case the customer cancels the remittance request or the remittance order cannot be processed because of errors which are not VRB's fault.
5. This fee might be changed without VRB's announcement except for cases that VRB and the customer have different agreement.
6. The fees are applied for both VND and USD transactions. For transactions of other currencies, the fees will be calculated automatically by VRB with the equivalent value of fees for USD.