



**SERVICES TARIFF OF INTERNET BANKING  
FOR INDIVIDUAL CUSTOMERS**  
Unit: Vietnam Dong – VAT not included  
Applicable period: From 27/07/2021

CODE	NO	TYPE OF TRANSACTION	SCHEDULE OF CHARGE (Excluded VAT)
	<b>I</b>	<b>Registration service fees</b>	
CN-IB01	1	Registration fee	Free
	2	Service fees	
CN-IB02	2.1	Non-Financial package	Free
CN-IB03	2.2	Financial package	Free
	3	Fees of providing security equipment	
CN-IB04	3.1	SMS Token	Free
CN-IB05	3.2	Smart OTP	Free
CN-IB06	3.3	Token (VND/equipment)	VND 240,000/equipment
	<b>II</b>	<b>Annual fees</b>	
CN-IB07	1	Non-Financial package	Free
CN-IB08	2	Financial package	VND 60.000 per year
	<b>III</b>	<b>Information amendment/addition fees</b>	
CN-IB09	1	Fee of change the security package (SMS, Token) (/time)	Free
CN-IB10	2	Fee of security equipment	VND 240,000

CODE	NO	TYPE OF TRANSACTION	SCHEDULE OF CHARGE (Excluded VAT)
	3	Fee of service termination	
CN-IB11		Less than 12 months of registration	VND 10.000
CN-IB12		Over 12 months of registration	Free
	<b>IV</b>	<b>Transaction fees</b>	
CN-IB13	1	Within VRB's network	Free
	2	Domestic remittance	
CN-IB14	2.1	Domestic remittance outside VRB's network	- ≤ VND50 million: VND 8,000/transaction - > VND 50 million: 0.01% × amount
CN-IB15	2.2	Money transfer NAPAS 24/7	- ≤ VND 2 million: Free - VND 2.000.001- ≤ VND50 million: VND 5,000/transaction - VND 50.000.001 - ≤ VND 100 million: VND 10,000/transaction - > VND 100 million: 0,01% × amount
	3	Domestic Remittance for foreign currency outside VRB's network	
CN-IB16		From foreign currence accounts to equivalent foreign currency account	USD 2/transaction
	4	International Remittance	
CN-IB17	4.1	Domestic fee is paid by the remitter (SHA)/beneficiary (BEN)	0.1%/transaction amount + swift fee Min USD 5 Max USD 100
CN-IB18	4.2	Domestic fee is paid by the remitter (OUR)	Fee SHA + USD 25

<b>CODE</b>	<b>NO</b>	<b>TYPE OF TRANSACTION</b>	<b>SCHEDULE OF CHARGE (Excluded VAT)</b>
CN-IB19	4.3	Doing investigation, cancellation, or modification of international remittance as requested by the remitter	USD 5 + swift fee + Fees of foreign banks (if any) Min USD 10 Max USD 100
	4.4	Swift fee	
CN-IB20		- Swift fee for tranfering money	USD 5
CN-IB21		- Other swift fee	Min USD 5 Max USD 50
CN-IB22	5	Transferring money to pay principle/interest for loans in VRB	Free
CN-IB23	6	SMS service fee to notify account balance changes and SMS Token	Free
	<b>V</b>	<b>Tracing and complain fees</b>	
CN-IB24	1	Fault belongs to the customer	VND 30,000/transaction
CN-IB25	2	Fault does not belong to the customer	Free
	<b>VI</b>	<b>Online topup</b>	
CN-IB26	1	Topup MoMo wallet	Free
CN-IB27	2	Billing services (more than 100 services)	Free